



**TERMS AND CONDITIONS
RHB PREMIER PRIVILEGES
("these Terms and Conditions")**

PROMOTION ORGANISERS

1. RHB Premier Privileges ("**Promotion**") is organised by RHB Bank Berhad [Registration No.196501000373 (6171-M)] (hereinafter referred as "**RHB**") unless otherwise specified.
2. The vendor or supplier who participated in the Promotion ("**the Merchant**").

RENAISSANCE KUALA LUMPUR HOTEL & CONVENTION CENTRE

Visa Customer Service Contact No.: 1800-80-2997

PROMOTION PERIOD

3. The Promotion runs on **1/12/2025 – 14/8/2026** ("**Promotion Period**").
4. The Promotion is open to all eligible primary and supplementary cardholders of RHB Premier Visa Credit Card or RHB Premier Visa Debit Cards (collectively, "**the Customer**").

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5. By participating in this Promotion the Customer agrees to the following:

- (a) Promotion mechanic:
15% off dining at R Bar and Evolution

R Bar	<ul style="list-style-type: none">• 15% off total a la carte bill
Evolution	<ul style="list-style-type: none">• 15% off total a la carte bill

- (a) Valid at Renaissance Kuala Lumpur Hotel & Convention Centre, Corner of Jalan Sultan Ismail and Jalan Ampang, 50450 Kuala Lumpur.
 - (b) Valid for food and non-alcoholic beverages only.
 - (c) Not applicable for cigars, tobacco and alcoholic beverages.
 - (d) Not valid on Public Holidays and eve of Public Holidays.
 - (e) Additional blackout dates may apply.
 - (f) Valid for group booking of maximum of 10 diners per bill.
 - (g) Other terms and conditions apply.
6. By participating in the Promotion, the Customer agrees to the followings:
 - (a) The Customer is bound by these Terms and Conditions.
 - (b) The Customers who are interested participating in this Promotion are advised to read and understand these Terms and Conditions before participating in the Promotion.

- (c) Any customer who does not understand any of these Terms and Conditions may contact RHB Customer Contact Centre, whose contact details are set out below.
- (d) Payment must be made using RHB Premier Visa Credit Card or RHB Premier Visa Debit Cards (“**RHB Cards**”).
- (e) The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, discount cards or vouchers.
- (f) The Customer is liable for all taxes and other fees and charges levied against him/her under the applicable laws, if any, for the acceptance of the Promotion.
- (g) The Customer may contact the Merchant whose contact details are set out above or RHB Customer Contact Centre for all matters relating to the Promotion (including any request to change or limit the processing of his/her personal information) to RHB Customer Contact Centre as follows:

RHB Customer Contact Centre

Email : customer.service@rhbgroup.com

Telephone No. : +603-9206 8118

Form : rhbgroup.com/personal/banking-methods/contactus.html

- (h) RHB gives no representation or warranty with respect to any goods or services provided by the Merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability and redeemability for any purpose.
- (i) RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice.
- (j) If the Customer is not satisfied with the resolution provided by RHB Customer Contact Centre, the Customer may then refer the matter to **Financial Markets Ombudsman Service (FMOS)** approved by Bank Negara Malaysia which the details can be found at <https://www.rhbgroup.com/s/p>.
- (k) These Terms and Conditions are to be read together with the terms and conditions of **RENAISSANCE KUALA LUMPUR HOTEL & CONVENTION CENTRE** which can be found at:

<p>R Bar at Renaissance Kuala Lumpur Hotel & Convention Centre</p>	<p>https://www.visa.com.my/en_my/visa-offers-and-perks/r-bar-at-renaissance-kuala-lumpur-hotel-convention-centre/170686</p>
<p>Evolution at Renaissance Kuala Lumpur Hotel & Convention Centre</p>	<p>https://www.visa.com.my/en_my/visa-offers-and-perks/evolution-at-renaissance-kuala-lumpur-hotel-convention-centre/170684</p>

- (l) In the event of any inconsistency between these Terms and Conditions and any other materials relating to the Promotion, these Terms and Conditions will prevail for matters dealt with in these Terms and Conditions.